

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☒ ILEC ☐ Wireless

2011-29A

227677

CERTIFICATED COMPANY INFORMATION

Velocity, The Greatest Phone Company Ever, Inc. _____

Company Name

(419) 868-9983

Dbaf/ka

Telephone #

7130 Spring Meadows Drive W. _____

Mailing Address

Holland, Ohio 43528

City, State, Zip Code

7130 Spring Meadows West Drive

Business Location

Holland, Ohio 43528

Lucas

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: **National Registered Agents, Inc.**

Mailing Address: **2 Office Park Court, Suite 103**

City, State, Zip Code: **Columbia, SC 29223**

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PSC SC
CLERK'S OFFICE

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. William Werner

General Manager (Include address if different than above.)

(419) 868-9983

/

(419) 868-9986

/

Chip@velocity.org

Telephone Number

Facsimile Number

E-mail Address

B. William Werner

Customer Relations /Complaints Representative (Include address if different than above.)

(419) 868-9983

/

(419) 868-9986

/

Chip@velocity.org

Telephone Number

Facsimile Number

E-mail Address

C1. William Werner

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

(419) 868-9983

/

(419) 868-9986

/

Chip@velocity.org

Telephone Number

Facsimile Number

E-mail Address

C2. 1-866-983-5624

Customer Contact (Toll Free Number)

D. William Werner

Engineering Operations (Include address if different than above.)

(419) 868-9983

/

(419) 868-9986

/

Chip@velocity.org

Telephone Number

Facsimile Number

E-mail Address

E. William Werner

Test and Repair (Include address if different than above.)

(419) 868-9983

/

(419) 868-9986

/

Chip@velocity.org

Telephone Number

Facsimile Number

E-mail Address

F. William Werner
Emergencies (During non-office hours)
 (419) 868-9983 / (419) 868-9986 / Chip@velocity.org
 Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. BillSoft, Inc. 10100 W 87th Street, Ste 200 Overland Park, KS 66213
Regulatory Officer (Include address if different than above.)
 (913) 859-9674 X141 / (913) 438-9260 / tplexico@billsoft.com
 Telephone Number Facsimile Number E-mail Address

H. BillSoft, Inc.
Dual Party Mailings (Name)
 10100 W 87th Street, Ste 200 Overland Park, KS 66213
 Mailing Address
 (913) 859-9674 X141 / (913) 438-9260 / tplexico@billsoft.com
 Telephone Number Facsimile Number E-mail Address

I. BillSoft, Inc.
Interim LEC Fund Mailings (Name)
 10100 W 87th Street, Ste 200 Overland Park, KS 66213
 Mailing Address
 (913) 859-9674 X141 / (913) 438-9260 / tplexico@billsoft.com
 Telephone Number Facsimile Number E-mail Address

J. BillSoft, Inc.
Universal Service Fund Mailings (Name)
 10100 W 87th Street, Ste 200 Overland Park, KS 66213
 Mailing Address
 (913) 859-9674 X141 / (913) 438-9260 / tplexico@billsoft.com
 Telephone Number Facsimile Number E-mail Address

K. BillSoft, Inc.
Gross Receipts Mailings (Name)
 10100 W 87th Street, Ste 200 Overland Park, KS 66213
 Mailing Address
 (913) 859-9674 X141 / (913) 438-9260 / tplexico@billsoft.com
 Telephone Number Facsimile Number E-mail Address

L. BillSoft, Inc.
Lifeline Mailings (Name)
 10100 W 87th Street, Ste 200 Overland Park, KS 66213
 Mailing Address
 (913) 859-9674 X141 / (913) 438-9260 / tplexico@billsoft.com
 Telephone Number Facsimile Number E-mail Address

William Werner
 This form was completed by (print name)


 Signature

Secretary
 Title

01/10/2011
 Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
 Post Office Drawer 11649
 Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201

(Rev. PSC 11/2010)